Browser requirements for RefWorks

This article covers RefWorks browser compatibility for Write-N-Cite and RefWorks Citation Manager.

To make sure you have the best experience possible using new RefWorks, we recommend the most up-to-date versions of the following browsers.

Browsers:

- Internet Explorer Version 8.0 or later (Windows only, switch to the latest version for a better experience)
- Microsoft Edge
- Latest versions of Firefox (Windows, Mac and Linux)
- Latest versions of Safari (Mac)
- Latest versions of Google Chrome

NOTE: RefWorks is compliant with Section 508 of the Rehabilitation Act (U.S.)

Word Processors:

- Word for Windows 2007 or later
- Word for Mac 2008 or latter. Anything after 2016 need to use RCM

Write-N-Cite 4.5.1496 for Windows is compatible with the following applications:

- Microsoft Word 2010, 2013 (local installation only) and 2016
- Windows 7, 8, and 10
- Write-N-Cite for Windows works best with Word 2013 and 2016 (32 bit versions). This version will not work with Word 2007, which is no longer supported by Microsoft.
- PC office 2016 users can choose whether they install WNC or RCM.
Write-N-Cite is only compatible with MS Word. All other word processing software users should use Quick Cite for their document(s).
Office 2016 users can choose whether they install WNCor RCM.

Write-N-Cite 4.5.1571 for Macintosh is compatible with the following applications:

- Microsoft Word for Mac 2008, 2011
- Mac OS X version 10.6, 10.7, 10.8, 10.9, 10.10, & 10.11 (Snow Leopard, Lion, Mountain Lion, Mavericks, Yosemite, El Capitan) + Sierra 10.12

NOTE: Write-N-Cite is only compatible with MS Word. All other word processing software users should use Quick Cite for their document(s).
Office 2016 users will need to download the RefWorks Citation Manager from the Office Store instead of using Write-N-Cite.

RefWorks Citation Manager is compatible with the following applications:

- Microsoft Word for Windows 2016
- Microsoft Word for Mac 2016
- Microsoft Word for iPad

NOTE: Certain versions of Word and Operating System combinations can cause incompatibility with Write N Cite 4.
Documents created in the old RefWorks interface are not compatible with the new RefWorks interface. Users may create new documents with the new interface using Write-N-Cite, but they cannot continue to work on documents created in the old interface.